

Engaging Patients, Carers and the Public Staff Development Day

Date: 12th March 2014 **Time:** 09:30am to 4.00pm

Venue: Reebok Stadium, Lion of Vienna Suite, BL6 6SF

Introduction:

NHS England, Strategic Clinical Networks and Senate are committed to engaging with patients, carers and members of the public (PCP). This Development Day is part of our on-going commitment to developing our staff and clinical leads, with the help of patients, carers and members of the public. The Development Day will focus on outlining SCN and Senate commitment to PCP involvement, and exploring effective ways of engaging with the public, patients and their carers. The Day will also cover our legal responsibilities to advance equality and ways of engaging with groups/patients with protected characteristics under the Equality Act 2010.

Outcomes for staff:

- Increased awareness of our commitment to PCP involvement.
- Increased knowledge and skills on how to undertake meaningful engagement with PCP.
- Increased knowledge of legal responsibilities under the Equality Act 2010 and the Health and Care Act 2012.
- An opportunity to hear from PCP on how they would like to be engaged.
- Trained as a Dementia Friend.

Outcomes for PCP:

- An opportunity to engage with SCN with NHS England staff, directors, managers and clinical leads.
- Share your views and experiences with staff.
- Directly contribute to how NHS England staff and SCN and Senate Clinical Leads will engage with PCP in the future.
- Trained as a Dementia Friend.

Speakers and facilitators



Janet Ratcliffe
Associate Director,
Strategic Clinical
Network and Senate
GMLSC



Dr Peter Elton
Clinical Director
GMLSC



Dr Donal O'Donoghue
Senate Chair
GMLSC



Angela Hamilton
Regional Head of Patients
and Public Voice
NHS England



Maqsood Ahmad OBE
Strategic Clinical Network Manager
Mental Health, Dementia,
Neurological Conditions & PCP
GMLSC



Grace Dyke
Project Manager North West
Alzheimer's Society



David McNally
Deputy Director of Patient Experience
NHS England

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Programme:

09.00 Tea / coffee and registration

09:30	Welcome and aims for the day	Peter Elton
09:40	Setting the scene: our commitment to patient, carer and public involvement	Janet Ratcliffe
09:50	PCP experience & involvement National and regional perspective	Angela Hamilton David McNally
10.15	Question Time. Patient/Carer Panel: What is participation?	John Herring
11:00 Break		
11.15	Round table discussion 1: What does meaningful engagement look like from the perspective of PCP?	Stephanie Jones
12.00 Lunch		
12:45	Our legal obligations of engagement	Maqsood Ahmad
12:55	Round table discussion 2: What does meaningful engagement look like taking into account vulnerable and seldom heard PCP?	Barbara Smith
13:40 Break		
13:55	Round table discussion 3: How will our engagement with PCP look different after today?	Kim Wrigley
14:50	Dementia Friends training	Grace Dyke
15:50	Final thoughts	Donal O'Donoghue



To register please complete and return the separate registration form